

Release Notes

Axiom Financial Institutions Suite
Version 2021.2

The Axiom logo consists of the word "AXIOM" in a bold, white, sans-serif font. It is enclosed within a rectangular frame made of two parallel lines, one light blue and one light purple, which are slightly offset from each other.

AXIOM

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About the Release Notes

Syntellis is pleased to announce the 2021.2 release of Axiom Financial Institutions Suite. Each product release provides new features, enhancements, and configuration options to meet your needs. Many of these features and enhancements are a direct result of your feedback and suggestions.

The purpose of these release notes is to provide you with the following:

- High-level descriptions of new features
- Information to know before upgrading
- Steps for preparing for and scheduling your upgrade
- List of fixed issues

TIP: Periodically, the release notes are updated when new information is available, including patch release fixes. To view the latest release notes, we encourage you to view them in the Axiom Financial Institutions Suite online help. On the help home page, simply click the Release Notes link at the top of the page.

New features in 2021.2

Syntellis Performance Solutions, previously Kaufman Hall Software, provides innovative enterprise performance management software, data and analytics solutions for financial institutions. Our powerful budgeting and planning, profitability, and analytics solutions help institutions elevate organizational performance and transform vision into reality.

With hundreds of leading banks, credit unions, and farm credit associations using our Axiom solutions to manage nearly \$1 trillion in assets combined with top satisfaction rankings from BPM Partners for the past eight years, our proven industry expertise helps financial institutions acquire insights, accelerate decisions, and advance their business plans.

UPDATE WITH 2021.2 FEATURES

Customer Account Profitability now available in the Command Center

Administrators can now create department surveys, create and manage profitability drivers, apply unit rates, and process allocations directly from the Command Center.

Report Center now available

The Report Center offers a centralized hub where users can view reports, create new web reports (all clients) and Axiom Intelligence reports (clients with certain product licenses), and open reports for editing, in the appropriate editor for the report type.

The Report Center also introduces phase 1 of our new Report Builder, where you can create reports in the browser using an intuitive drag-and-drop interface.

Interest Bearing Map driver updated

The Interest Bearing Map driver has been separated into two components—Balance Sheet Account Settings and Balance Sheet Projection Drivers—and migrated to the web platform. Users will now be able to access these drivers without opening Excel or the Desktop Client.

Allocation Rule Manager moved to the web

Cost allocation rules can now be managed within the web platform. Users will no longer need to open Excel or the Desktop Client to create or manage allocation rules.

FTP Rule Manager migrated to the web

FTP rate rule utilities are now accessible within the web platform. Users can add or edit base rate calculations, and add or edit adjustments without having to open Excel or the Desktop Client.

Centralized profitability data

► Why use this feature

Centralized probability lets an administrator set up and define profitability data for capitol allocations, credit risk, product groupings, and tax rates for organizational profitability, customer account profitability, and RPPS. With centralization, administrators will save time by only setting these definitions once, which helps ensure that the same data definitions are used consistently.

► How this feature works

What: Profitability data for organization profitability, customer account profitability, and RRPS has been centralized so that profitability data, entered once, is available to all profitability features.

Where: Centralized profitability data is accessible from the Data Setup section on the Command Center home page.

Who: Users with the role of Suite Administrators that have access to the Command Center will be able to use centralized profitability data.

How: From the Command Center, click Profitability Data in the Data Setup section. Use the down arrow to view a list of the kinds of data to work with: Capital Allocations, Credit Assignment, Product Groupings, or Tax Rates.

DATA SETUP

System Administration

Set system date. Add new import links and set data paths for instrument, GL, and budget data files. Manage dimensions including accounts, departments, company, products. Create and maintain reports. Set security.



Financial Reporting



Set GL publish date. Load GL data and review new accounts and departments. Set tax rates, and YTD settings. Add GL adjustments. Process yield records and financial ratios. View validation reports.



Instrument Data Mart

Import instrument records. Populate staging table and run DQA. Maintain instrument reference tables. View validation reports.



Profitability Data

Create capital allocations and define credit risk by product group. Map product codes to product groups.



Section
Capital Allocations
Credit Assignment
Product Groupings
Tax Rates

► Where to find more information

These topics in the help provide details about using centralized profitability:

- [About profitability data](#)
- [Setting up profitability data](#)
- [Managing capital allocations](#)
- [Managing credit risk settings](#)
- [Managing product grouping](#)
- [Managing tax rates](#)

Daily general ledger reports

► Why use this feature

Axiom Financial Institutions Suite now offers improved real-time reporting. These reports are now capable of providing comparative daily reporting for current day to:

- Same day last month
- Last month end (month over month)
- Same day last week
- Prior day

These reports support comparative daily reporting:

- Trial balance by ACCT
- Income statement report
- Balance sheet report

► How this feature works

What: General ledger summary data is loaded on a daily. The data can be imported manually from the Command Center or using scheduler job to load the data on set days of the week at a set time.

Where: Administrators will use Import GL data, located in Financial Reporting on the Command Center, and GL & budget import settings, located in System Administration Load Data in the Command Center, to define and set up the data import loads.

Who: Administrators will use the Command Center to set up the daily data imports.

How: Administrators perform three distinct tasks to prepare and load data for the daily general ledger reports:

1. Create the daily load file using the specifications in [GL Summary Data specifications](#).
2. Specify the load file using the Load Data tab on the Financial Reporting page, accessed from the Command Center.
3. Specify the utility and directory for the data load on the GL & Budget imports tab in the Load Data section on the System Administration page, accessed from the "Command Center.

► Where to find more information

These topics in the online help provide detailed information about setting up and viewing daily general ledger reports:

- [GL summary data specifications](#)
- [Loading system data](#)
- [Loading data for financial reporting](#)

FTP updated to Angular

► Why use this feature

This feature lets administrators use online forms to specify FTP data in online forms instead of an Excel spreadsheet utilities.

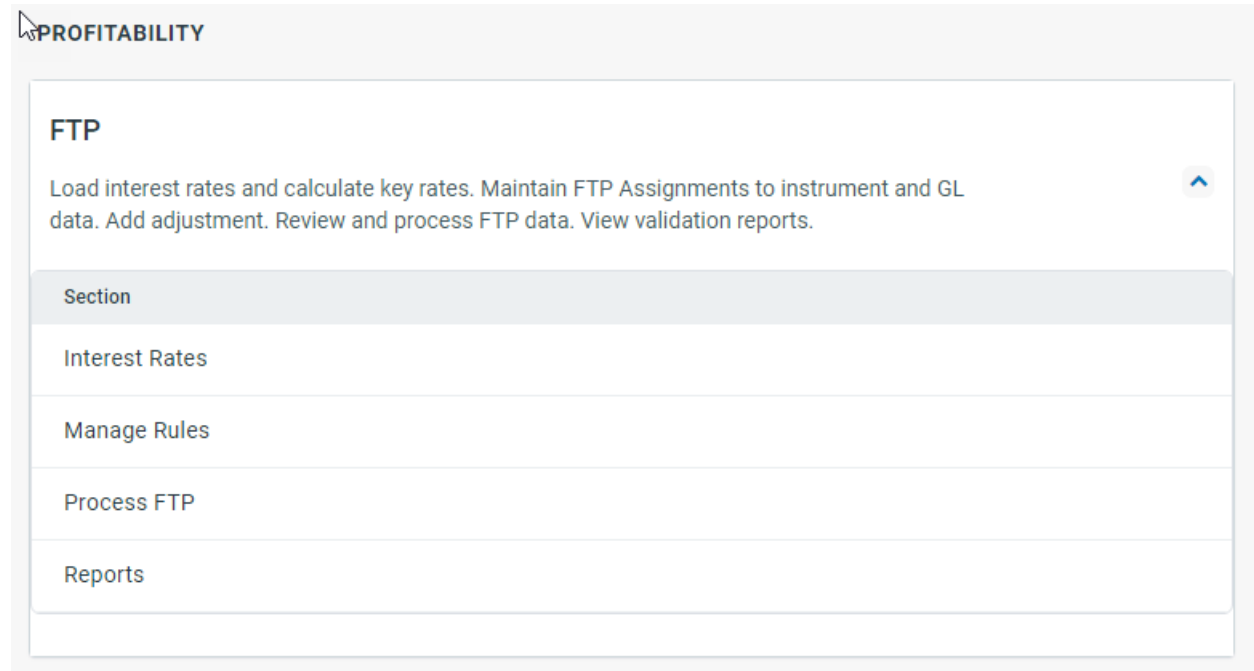
► How this feature works

What: Excel spreadsheet utilities for specifying FTP data is replaced by online forms that streamline the process.

Where: The online forms are accessed on the FTP page in the Command Center.

Who: Administrators have permissions to specify FTP data in online forms.

How: Forms can be found in the FTP feature in the Profitability section on in the Command Center.



► Where to find more information

These help topics provide detailed information about each of the online FTP forms:

- [Prepayment schedules tab](#)
- [Key rates tab](#)
- [Interest Indexes tab](#)
- [Maintaining interest rates for FTP](#)
- [Assigning FTP base rate methods tab](#)
- [Add or edit FTP rate rules tab](#)
- [Yield curves tab](#)
- [Yield curves rates tab](#)
- [Assigning FTP base rate methods tab](#)
- [Managing data for financial instruments](#)

What to know before upgrading

IMPORTANT: You must apply the Platform 2021.2 upgrade before applying any 2021.2 Axiom product upgrades. Axiom upgrades are backwards compatible to 2020.1 Axiom Planning and Profitability Suite so you can upgrade different products at different times, but you must upgrade to Axiom 2021.2 before the first product upgrade. Refer to the **Axiom 2021.2 Release Notes** for considerations before upgrading.

When upgrading to the 2021.2 version of Axiom Financial Institutions Suite, keep in mind the following:

- Syntellis-delivered reports may be replaced. Any report that you saved under a different name or created new will remain untouched. Replaced reports are available in Document History, if needed.
- Any Syntellis delivered report that was moved to a new location will automatically move back to its original location.
- Syntellis product templates and calculation method libraries will be replaced.
- Syntellis product task panes will be replaced.
- Syntellis process definitions will not be replaced.
- Driver files will be replaced.
- Security roles and sub-systems will be reset to their configured settings. All user security exceptions you may have made will remain intact.
- Specific items configured as part of your company or organization's implementation such as imports, exports, driver files, and process management files, will remain as is. Any required modifications to these areas are covered in the release notes, if required.

Preparing and scheduling upgrades

Summary of the upgrade process:

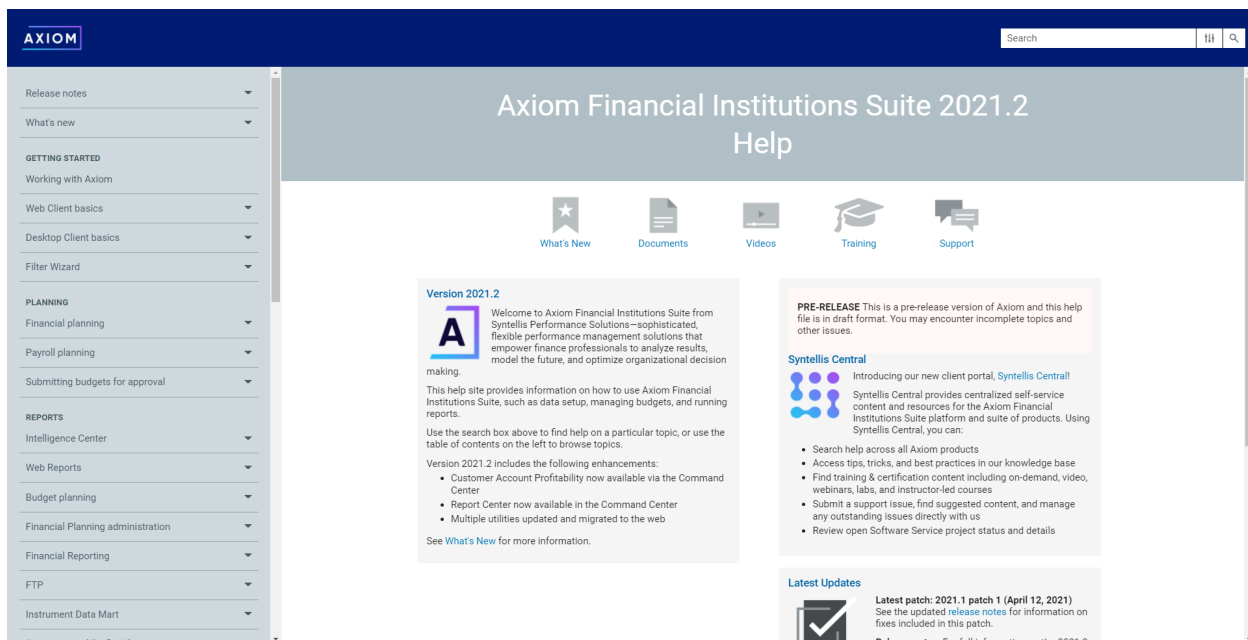
1. **Review product release notes** – Review this document to familiarize yourself with the new features and functionality.
2. **Schedule an installation date** – Submit a request to your organization's Axiom Master System User (MSU) to contact support by creating a support ticket to schedule an installation date and time with at least three days of advance notice. The request should include the following information:
 - Desired Axiom platform version.
 - Desired Axiom Financial Institutions Suite product and version.
 - Indicate whether to first refresh the Axiom test sandbox with a copy of the production instance of Axiom and apply update(s) to it. If so, provide the soonest that Syntellis can do this.
 - Propose an approximate two-hour downtime window when Syntellis can apply update(s) to the production instance of Axiom during regular business hours, Monday through Friday 7 AM to 7 PM Central (except holidays recognized by Syntellis).
3. **Complete manual configuration updates** – After installing the upgrade, review any manual setup steps needed to enable features for this version.

Getting help and training

Syntellis provides world-class resources at your fingertips directly within the Axiom system. Axiom Help provides topics, knowledge base articles, documents, webinar/training announcements, and videos to guide you through managing your system. To access these resources, click the **Help** icon in the main toolbar:



This opens the Axiom Financial Institutions help site, which in addition to the aforementioned resources, also provides search and filter functions that make it easy to find information about specific topics.



► Syntellis Central

Syntellis Central provides centralized self-service content and resources for the Axiom Financial Institutions Suite platform and suite of products. Using Syntellis Central, you can:

- Search help across all Axiom products
- Access tips, tricks, and best practices in our knowledge base
- Find training & certification content including on-demand, video, webinars, labs, and instructor-led courses
- Submit a support issue, find suggested content, and manage any outstanding issues directly with us
- Review open Software Service project status and details

Technical considerations

Please consider the following when upgrading to the latest version of Axiom Financial Institutions Suite:

- All fields in standard tables are locked down.
- If you are on any product release prior to 2020.4, please contact Tom Barnowski to discuss migration to the next generation of Axiom Planning and Profitability.

Issues fixed in 2021.2

The following tables lists issues resolved in 2021.2, released August 2nd, 2021.

Issue	Description
[UAT] Budgeting - NonInterest income is not saving during processing [TFS 86626]	<p>Issue: The non-interest budget editor is not saving income when plan files are processed from the Command Center. It will save data when a plan file is opened in the editor is opened, a change is made, and then the data is saved.</p> <p>AF Funding has no interest income calculated when I process the Plan Files.</p> <p>Resolution: A shared variable was not being set properly during plan file processing, which caused income to be skipped. The following resolution does not rely on that variable, which is only needed for Web interaction:</p> <ul style="list-style-type: none">• Modified Plan File Processing so that separate instances of the non-interest editor are used for Income and Expense. This resolved a related issue with the CustomZeroTag so it will be correctly set to Expense rather than Assets during Plan File Processing.
[UAT] AxSource default error for CopyMgtgltoPlanColumn [TFS 86977]	<p>Issue: CopyMGTGLtoPlanColumn should have the same settings as CopyGLtoMGTGL column</p> <p>Resolution: Updated CopyMGTGLtoPlanColumn to have the same default data as CopyGLtoMGTGL. This default data gets saved on install and can then be updated as needed.</p> <p>NOTE: This column is not updated in existing systems. The administrator will need to review the values in these columns and modify accordingly. It is important that SourceID 5, which identifies budget utilities, is set to False in CopyMGTGLtoPlanColumn.</p>
[UAT] FTP Key rate calculation is not working [TFS 86979]	<p>Issue: Users cannot enter and save weights in the Key Rates utility.</p> <p>Resolution: Updated the form with lightweight Autosubmit and AQ manual refresh turned off. Form can now be edited and saved.</p>

Issue	Description
Home Page - GL Published date is wrong [TFS 86980]	<p>Issue: The GL Published Date on the Command Center home page is not using the Published Period and Published Year.</p> <p>Resolution: Updated so that the GL Published Date will reflect Mark Month Complete. After clicking the Mark Month Complete button, the system will update the GL Published Date in the Command Center home page.</p>
[UAT] [FISERV] Import to GLTrialBalance Table (3 Balance Columns-DTYPE in columns - Map errors, New ACCT and DEPT values are not being imported [TFS 87479]	<p>Issue: Mapping is not properly aligned.</p> <ul style="list-style-type: none"> • Incoming balances are being mapped to the wrong target columns • The MTD Balance target column is missing. Not mapped. • Is Balance in the Source SQL needed? • Transforms to insert new GL Accounts into the ACCT table is missing • Transforms to insert new departments into the DEPT table is missing <p>Resolution: Updated the import so the mapping matches and the add Acct and add Dept transforms are turned on and notifications are sent to the roles listed.</p>
[UAT] Payroll Planning - terminated employee setting is not being saved [TFS 87480]	<p>Issue: When terminating an employee in the Payroll editor, the termination is not being saved.</p> <p>Resolution: Records for terminated employees are added to the PayBudMngrInput table and employee expenses set to \$0 in the month terminated. Changed the Enable Termination flag so that it defaults to TRUE rather than FALSE.</p>
[UAT] Standard Rates Save2db - Equity Ratio error [TFS 87664]	<p>Issue: The Equity Ratio denominator is incorrect. It is Average Assets and should be Ending Assets.</p> <p>Resolution: Changed the Standard Rates Save2db utility so that the Ratio denominator is Ending Assets.</p>

Issue	Description
<p>[UAT] GL Summary Trial Balance - default value is not set correctly [TFS 87760]</p>	<p>Issue: The EOM year to date Net Income calculation should default to using the MTD data type to calculate net earnings.</p> <p>Resolution: Set the Company.YTDEarningsEOMBalance column default to 1. As company records are added, they will default to use MTD.</p> <p>Also added descriptions to Company.YTDEarningsEOMBalance and Company.YTDEarningsAVGBalance</p>
<p>Instrument ID is being truncated in Instrument Production tables [TFS 93057]</p>	<p>Issue: There are transforms in the following product instrument imports that limit the InstrumentIDs to 16 characters:</p> <ul style="list-style-type: none"> • \Axiom\Imports Library\Instrument Data Management\Production\CDs Production.axi > transform 2 • \Axiom\Imports Library\Instrument Data Management\Production\CreditCards Production.axi > transform 3 • \Axiom\Imports Library\Instrument Data Management\Production\Deposits Production.axi > transform 2 • \Axiom\Imports Library\Instrument Data Management\Production\FeeBased Production.axi > transform 3 • \Axiom\Imports Library\Instrument Data Management\Production\Loans Production.axi > transform 2 <p>Resolution: Corrected by updating the transforms in the Production instrument imports to cast the InstrumentIDs as 100.</p>